A person and person looking at a tablet

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**Family Portal**

Stay connected to client care  
with our interactive Family Portal

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**AlayaCare’s Family Portal is a premium feature that provides clients and families with the tools they need to directly engage in client care plans.**

As part of our commitment to providing home and community care providers with flexible, intuitive technology, AlayaCare has evolved its Family Portal to not only allow clients and authorized family members to view their health care information, but to also be empowered and active members of their own care plans.



**Access Real-Time Information**   
Experience real-time updates ensuring clients have up-to-the- second information on schedules, care plans, payments and more.

**Secure, Integrated Portal**  The Family Portal is a secure, HIPAA-compliant online portal for clients and their families to stay connected to their care.

**Available Anywhere,   
from Any Device**

The Family Portal is responsive and available from desktop, tablet and mobile devices.

A person looking at a phone

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The Family Portal is a secure, integrated, online portal that provides clients, providers, and authorized users access to their client health record. The Family Portal allows clients and their loved ones to stay connected and engage in their care plan anywhere, at any time.

Improve communication and visibility among   
all key stakeholders involved

Deliver a personalized experience to increase client engagement

Provide visibility to a client’s entire   
circle of care.



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A screenshot of a medical application

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**Providing staff with simple tools to help them stay connected and focused**

**Empower Clients and Increase Engagement:**

A person using a tablet

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alayacare.com/virtual-care-guide

Please refer to our virtual care guide for the latest information regarding telehealth and virtual care regulations in your area.

**AlayaCare is working to provide virtual care solutions worldwide.**

**alayacare.com | sales@alayacare.com**

**Get in touch with us today to learn more.**

**Book a Demo to see the   
Family Portal in action.**

**Family Portal is a Premium Feature. Reach out to sales@alayacare.com or your Customer Relationship Manager for inquiries about Family Portal pricing.**

\* Customers are required to be on Care Plan and Forms 2.0 to use Family Portal.

Easily add client care teams and family members to the family portal with unique roles, permissions, and custom email templates

Share clinical forms, documentation, vitals, and medication information with key stakeholders

Allow key users the ability to access multiple client profiles

**Increase transparency across the care continuum**

Increase visibility for clients and family members with access to care teams, visit calendars, and clinical information

Provide staffing facilities real-time access into employee scheduling

Provide new and existing clients with custom fillable forms directly through the portal

**Increase transparency across the care continuum**

Enable clients to perform self-assessments, forms, feedback   
surveys, and visit rating right within the portal

Provide access to schedule information allowing clients to view and request schedule changes

Enable access to billing, invoicing, documents, and administration