



**Care Worker App: Offline Mode Overview  
July 2025**

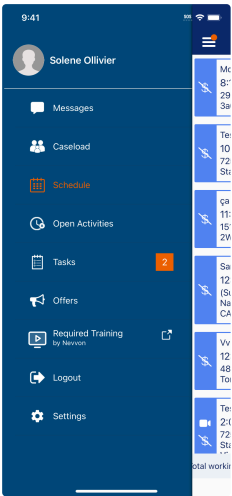
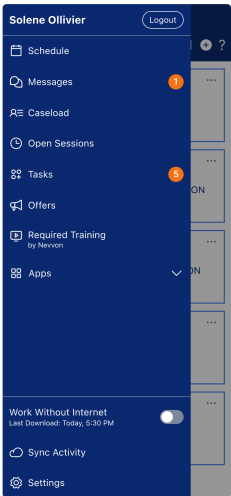
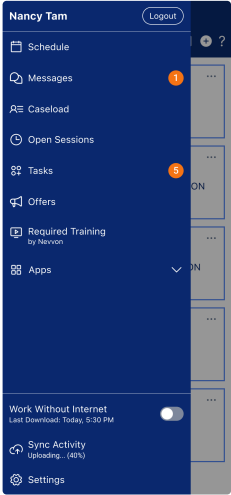
Care Worker App: Offline Mode Overview (July 2025)

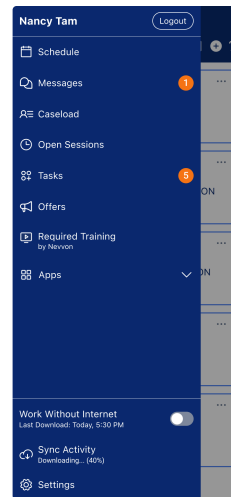
This PDF offers a visual overview of changes in AlayaCare’s Care Worker App. Here, you will see how the app looks before and after our most recent improvements, on both iOS and Android.

Before vs. After Screenshots in iOS and Android

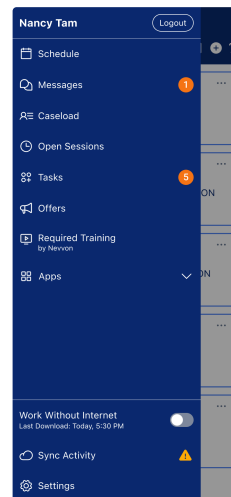
Refer to the tables below for a before vs. after look at the hamburger menu; open activities and sessions; settings, and more.

Hamburger Menu - iOS

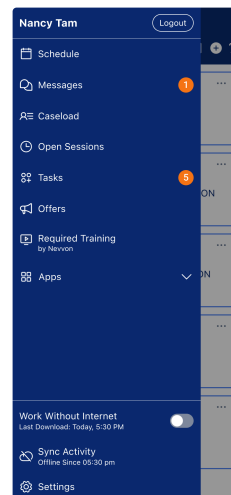
Before EN	After EN
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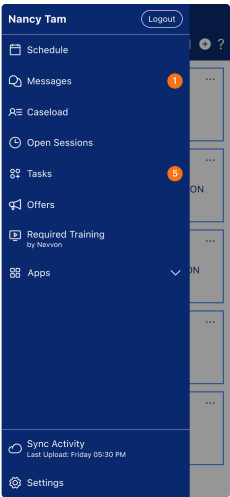
Downloading...



Sync Activity  
Failure

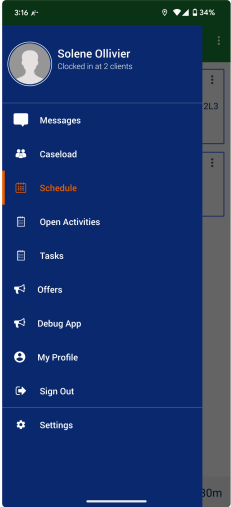
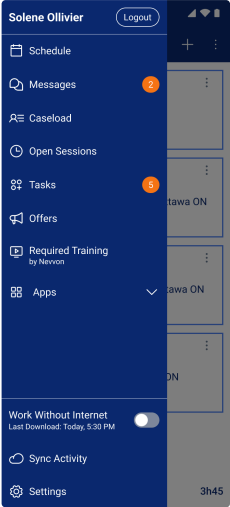
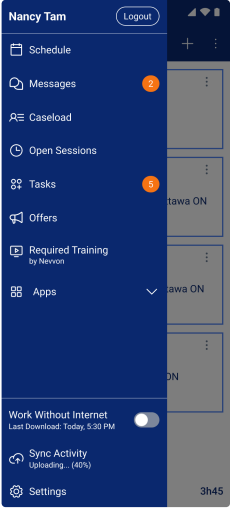


Offline - Automatic

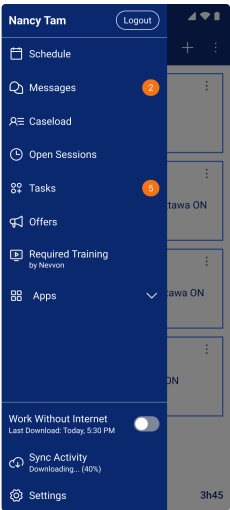


When Offline Mode  
Feature is disabled

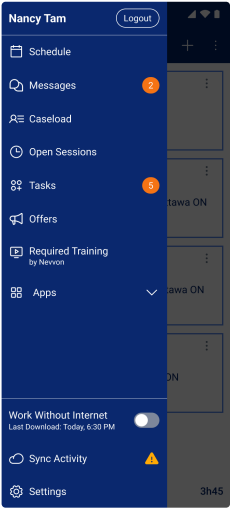
Hamburger Menu - Android

Before EN	After EN
	<div><p>Online - No failure</p><p>Uploading...</p></div>

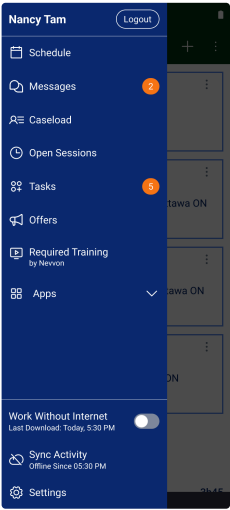




Downloading...



Sync Activity Failure



Offline - Automatic

Nancy Tam

Logout

Schedule

Messages

Caseload

Open Sessions

Tasks

Offers

Required Training  
by Nervon

Apps

Sync Activity  
Last Upload: Friday 3:30 PM

Settings

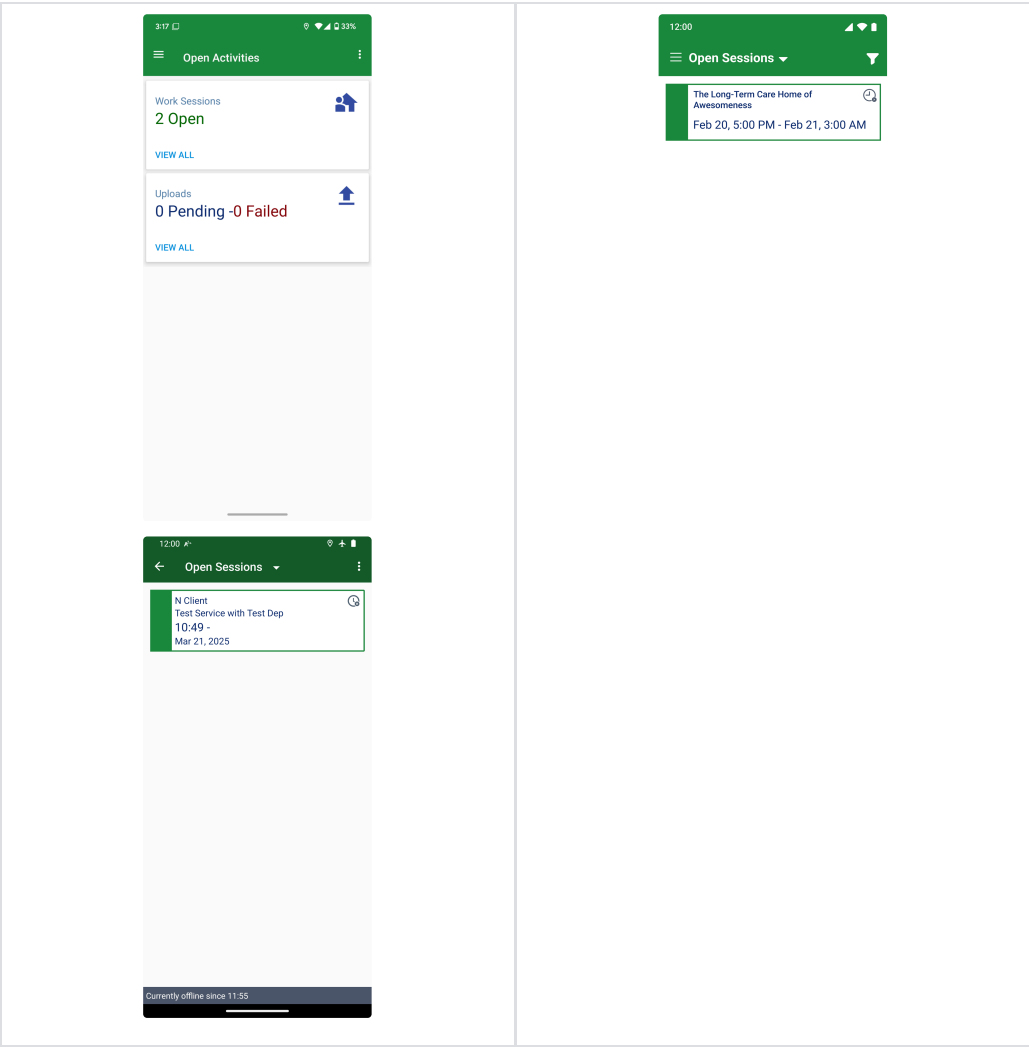
When Offline Mode  
Feature is disabled

Open Activities / Open Sessions - iOS

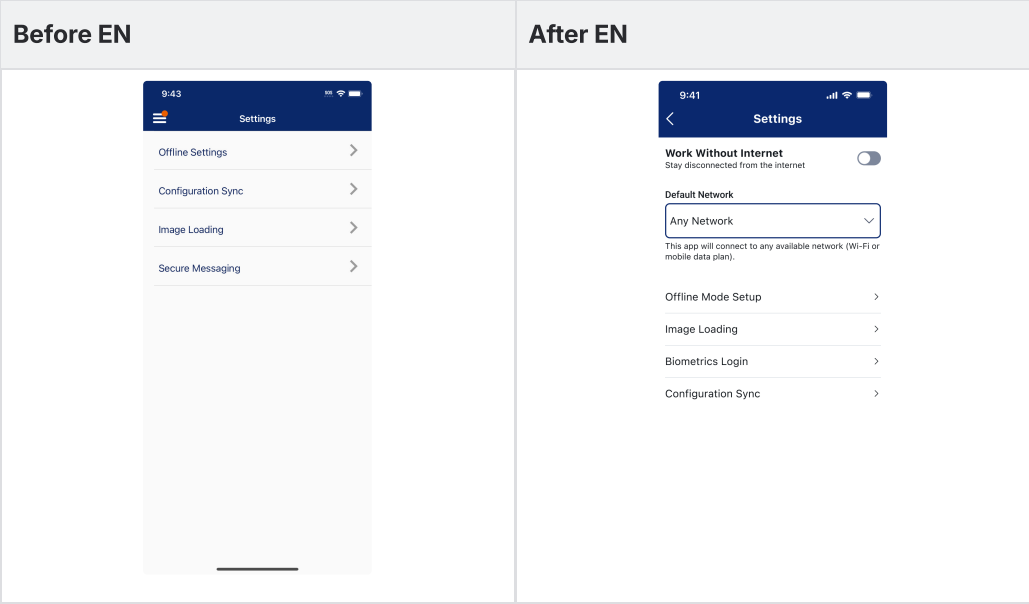
Before EN	After EN
<div><div>10:54</div><div>Open Activities</div><div><div>Work Sessions</div><div>0 Open</div><div>VIEW ALL</div></div><div><div>Uploads</div><div>0 Pending - 0 Failed</div><div>VIEW ALL</div></div></div>	<div><div>9:41</div><div>Open Sessions</div><div><div>The Long-Term Care Home of Awesomeness</div><div>Feb 20, 5:00 PM - Feb 21, 3:00 AM</div></div></div>

Open Activities / Open Sessions - Android

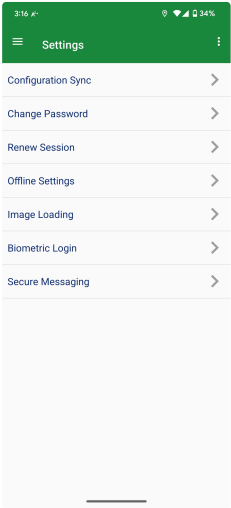
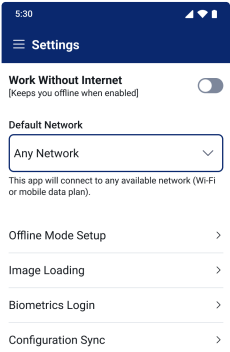
Before EN	After EN
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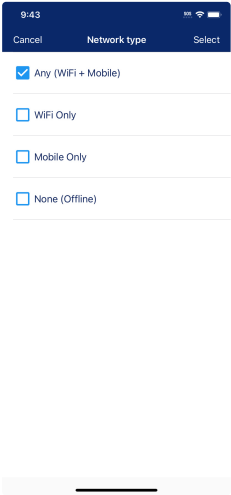
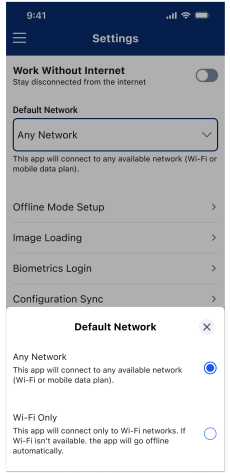
Settings - iOS



Settings - Android

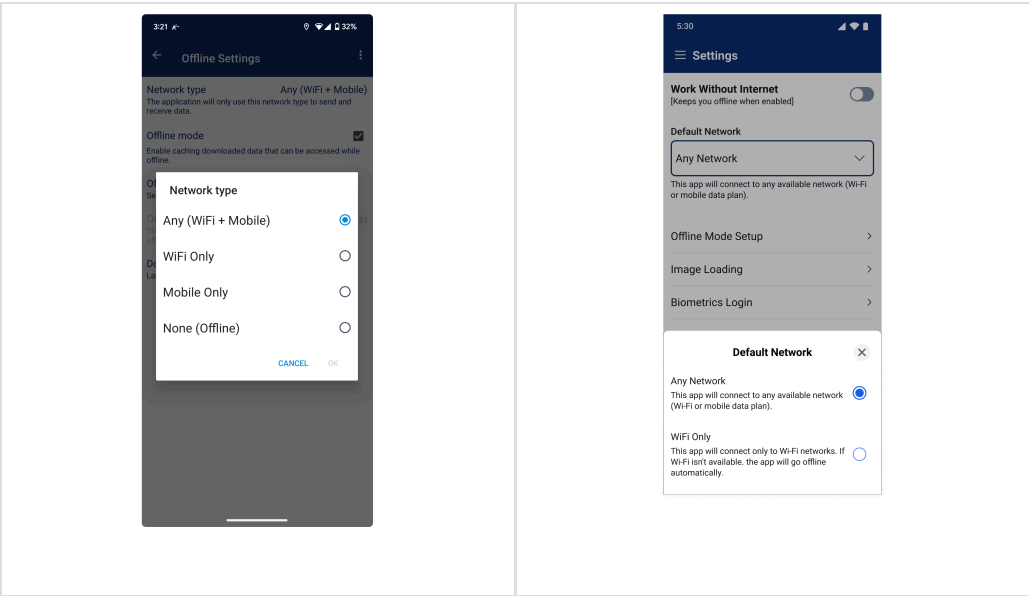
Before EN	After EN
	

Settings / Offline Mode Settings Screen / Network Type - iOS

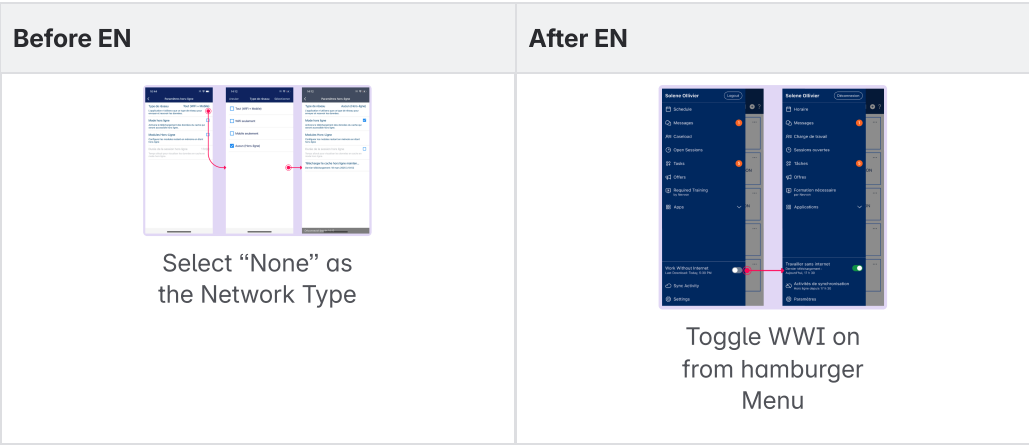
Before EN	After EN
	

Settings / Offline Mode Settings Screen / Network Type - Android

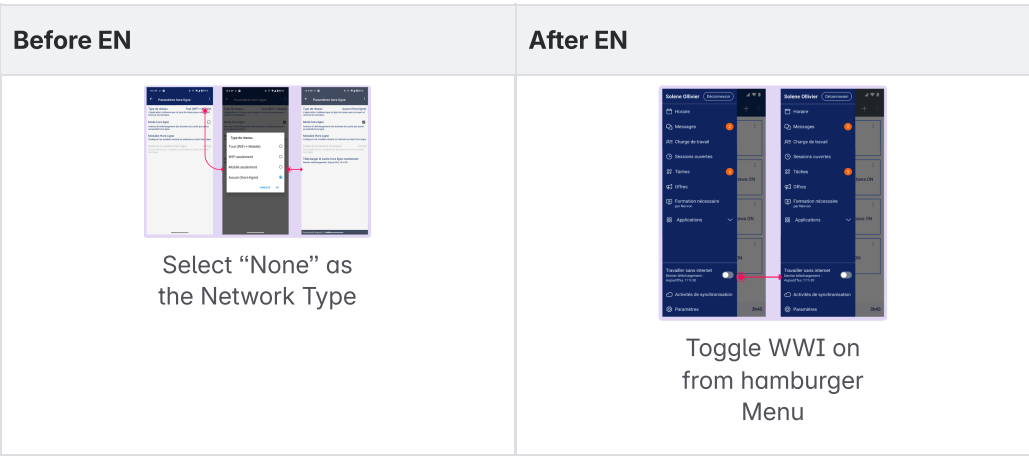
Before EN	After EN
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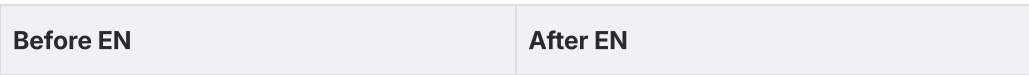
Work Without Internet - iOS

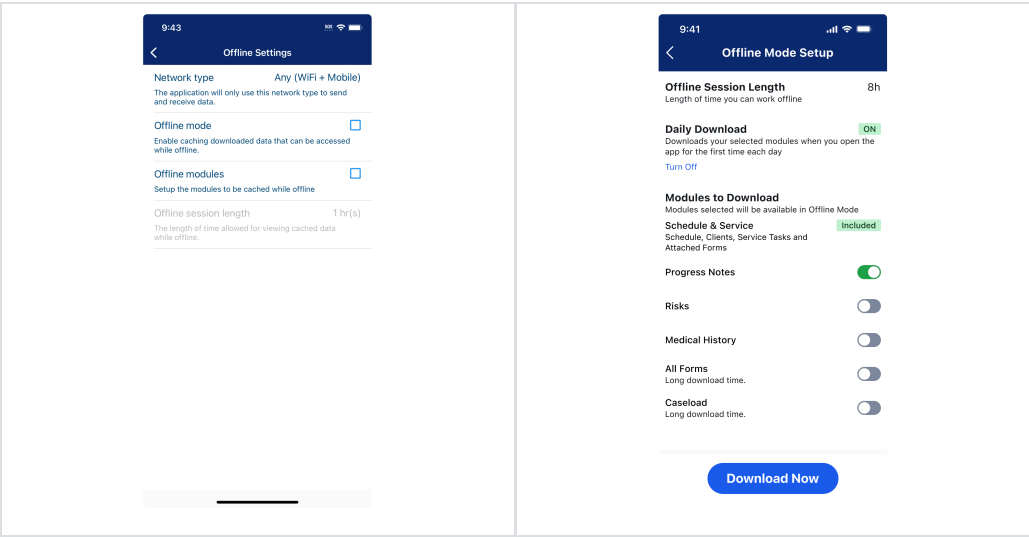


Work Without Internet - Android

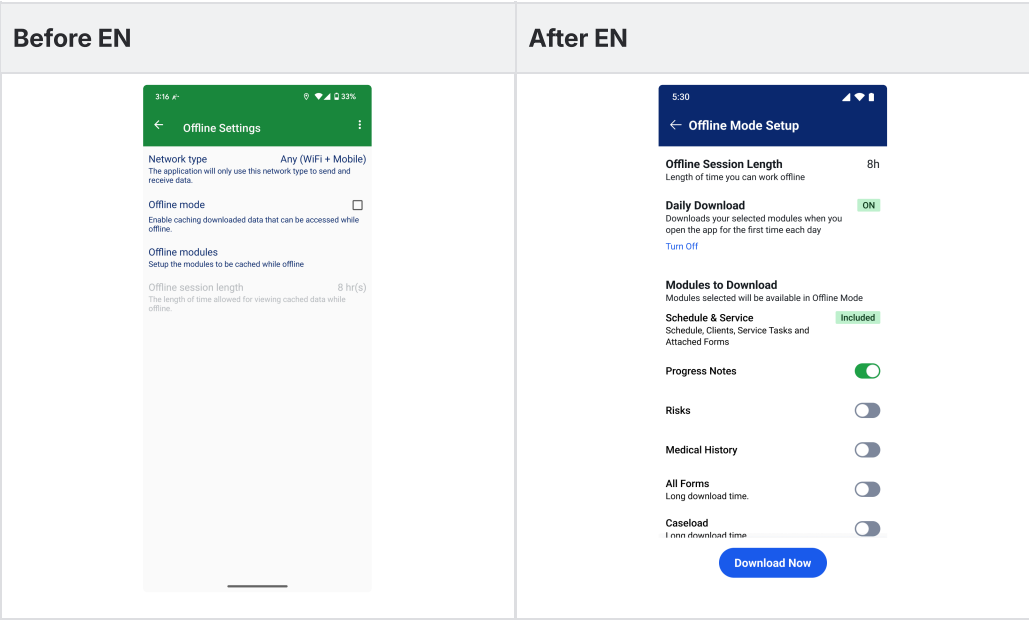


Settings / Offline Mode Settings Screen - iOS

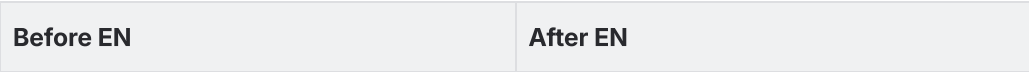


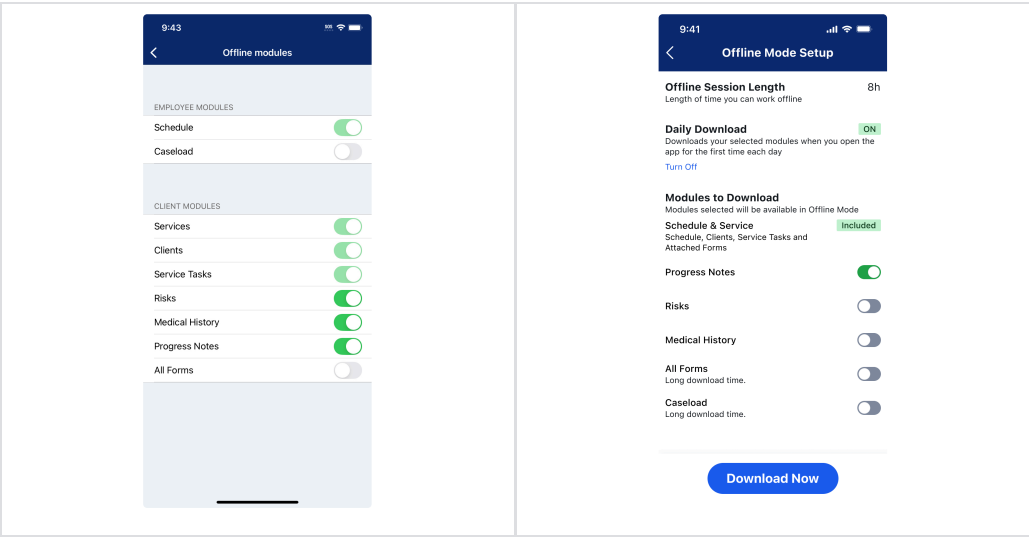


Settings / Offline Mode Settings Screen - Android

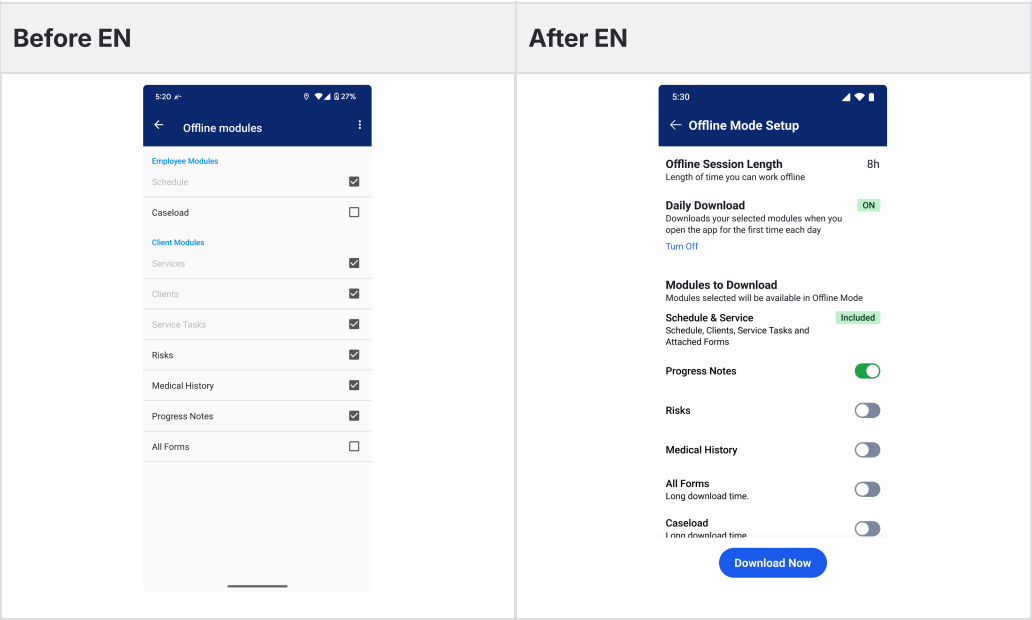


Settings / Offline Mode Settings Screen / Modules to download - iOS

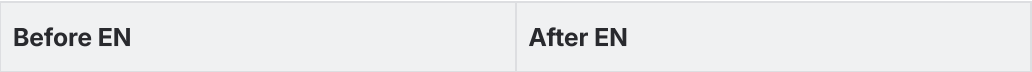


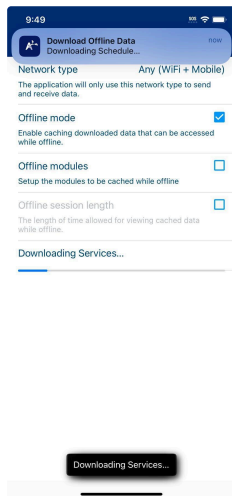


Settings / Offline Mode Settings Screen / Modules to download - Android

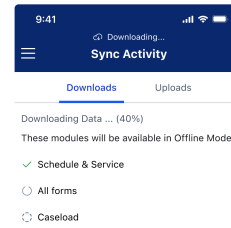


Sync Activity - iOS



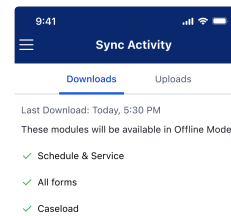


## Downloads Tab:



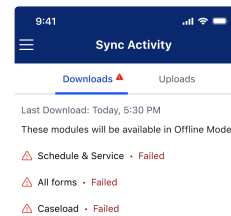
Cancel Download

Downloading....



Download Again

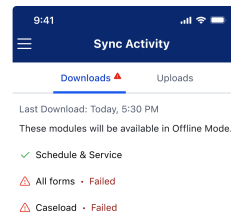
All Download  
successful



Download Again

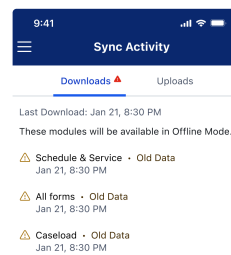
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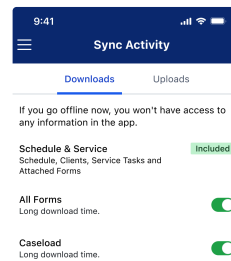
Download Again

Download partially failed



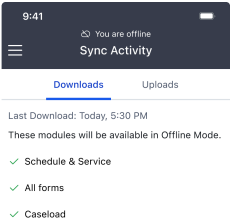
Download Again

Old Data

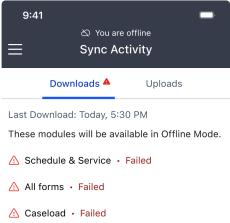


Download Now

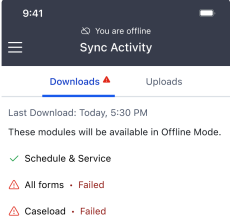
No Data



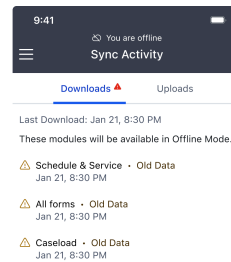
Offline - Successful  
downloads



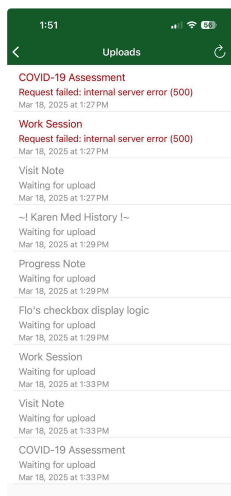
Offline - All  
downloads Failed



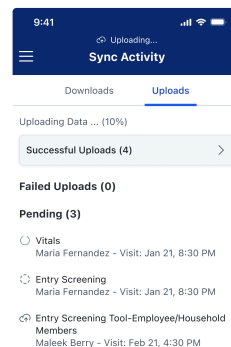
Offline - Partially  
successful  
downloads



Offline - Old Data

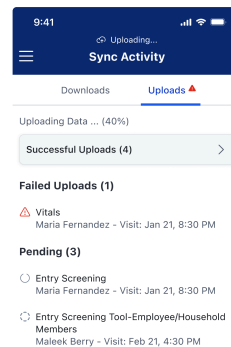


## Uploads Tab:



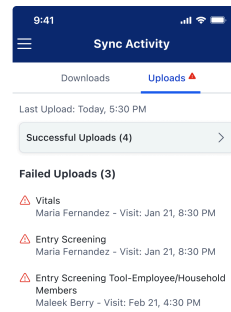
Cancel Upload

Uploading...



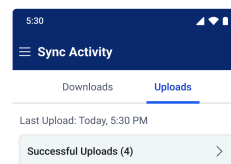
Cancel Upload

Uploading... (1 failure)



Retry Upload

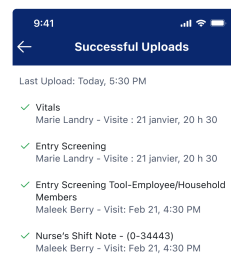
## Uploads done - Upload Failures



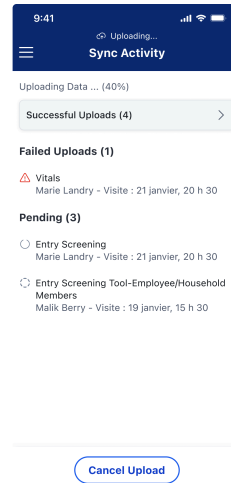
All uploads successful

Go To Schedule

## Uploads done - All uploads succeeded



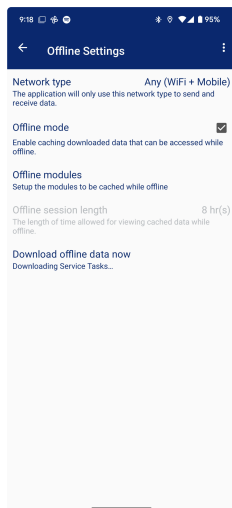
## Successful Uploads Screen



When Offline Mode  
is disabled

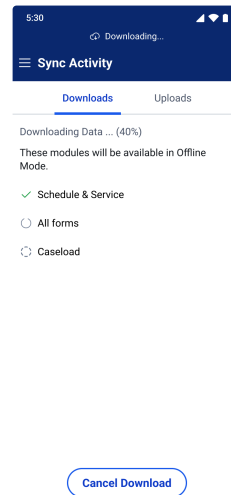
## Sync Activity - Android

### Before EN

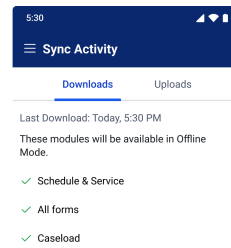


### After EN

#### Downloads Tab:

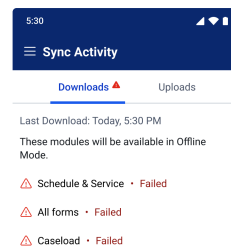


Downloading...



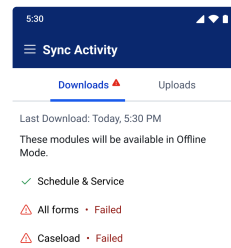
Download Again

All Download  
successful



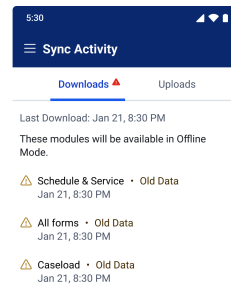
Download Again

All Download Failed



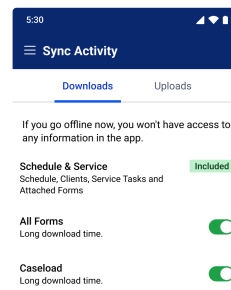
Download Again

Download partially  
failed



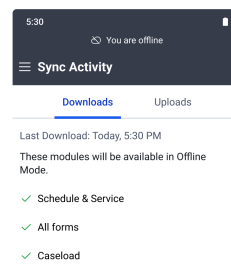
Download Again

## Old Data

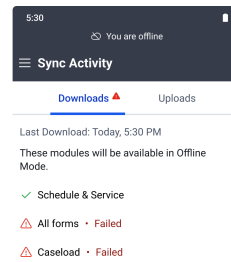


Download Now

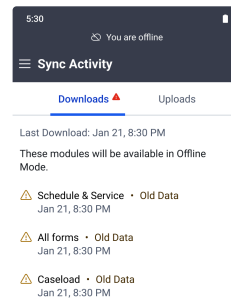
## No Data



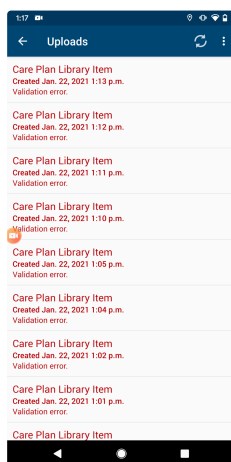
Offline - Successful  
downloads



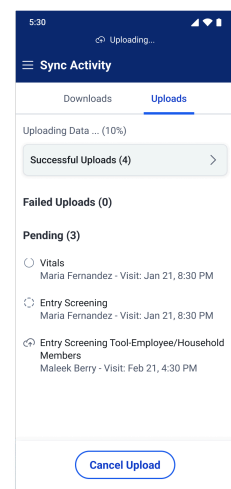
## Offline - Partially successful downloads



## Offline - Old Data

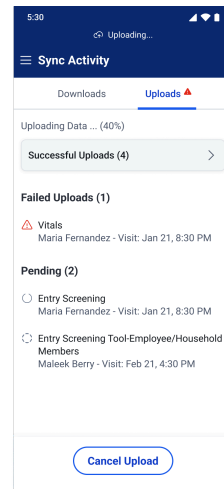


## Uploads Tab:

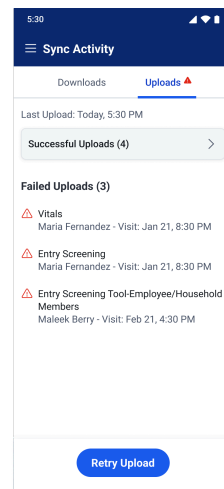


Uploading...

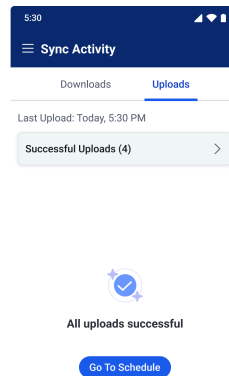




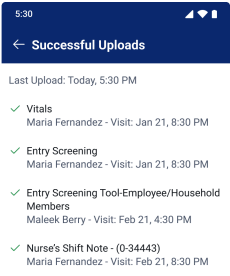
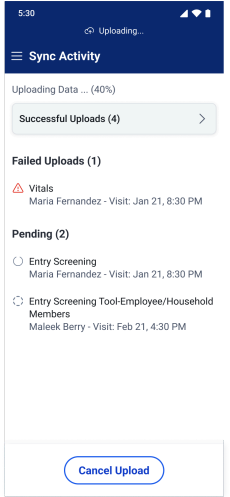
Uploading... (1 failure)



Uploads done - Upload Failures



Uploads done - All uploads succeeded

	 <p>Successful Uploads Screen</p>  <p>When Offline Mode is disabled</p>
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New Screens - Download Summary Screens

iOS - EN	Android - EN
Appears upon Settings/Offline Mode	Appears upon Settings/Offline Mode

## Setup/"Download Now"

9:41

Offline Mode Downloads

Downloading Data ... (40%)  
These modules will be available in Offline Mode.

- ✓ Schedule & Service
- All forms
- Caseload

Cancel Download

Offline Mode  
Downloads  
Summary Screen -  
Downloading...

9:41

Offline Mode Downloads

Last Download: Today, 5:30 PM  
These modules will be available in Offline Mode.

- ✓ Schedule & Service
- ✓ All forms
- ✓ Caseload

Go to Schedule

Offline Mode  
Downloads  
Summary Screen -  
All Downloads  
Successful

## Setup/"Download Now"

5:00

Offline Mode Downloads

Downloading Data ... (40%)  
These modules will be available when you go offline.

- Schedule & Service
- All forms
- Caseload

Cancel Download

Offline Mode  
Downloads  
Summary Screen -  
Downloading...

9:30

Offline Mode Downloads

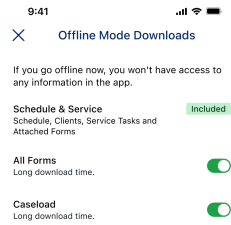
Last Download: Today, 9:30 AM  
These modules will be available when you go offline.

- ✓ Schedule & Service
- ✓ All forms
- ✓ Caseload

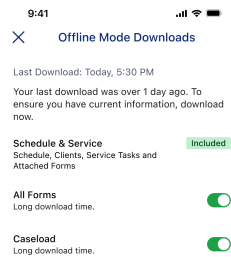
Go to Schedule

Offline Mode  
Downloads  
Summary Screen -  
All Downloads  
Successful

## Appears upon WWI toggle

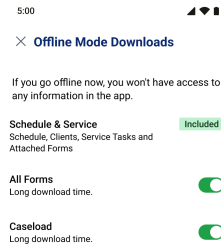


When there's no  
downloaded Data

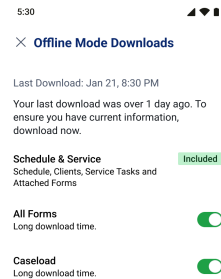


When the last  
download was over  
1 day ago

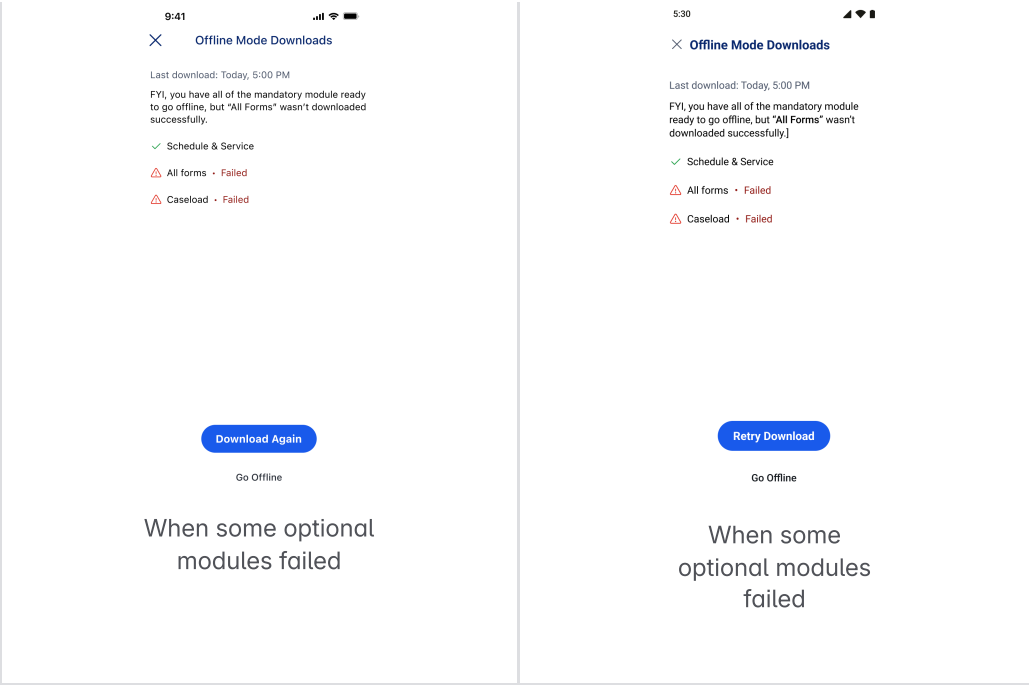
## Appears upon WWI toggle



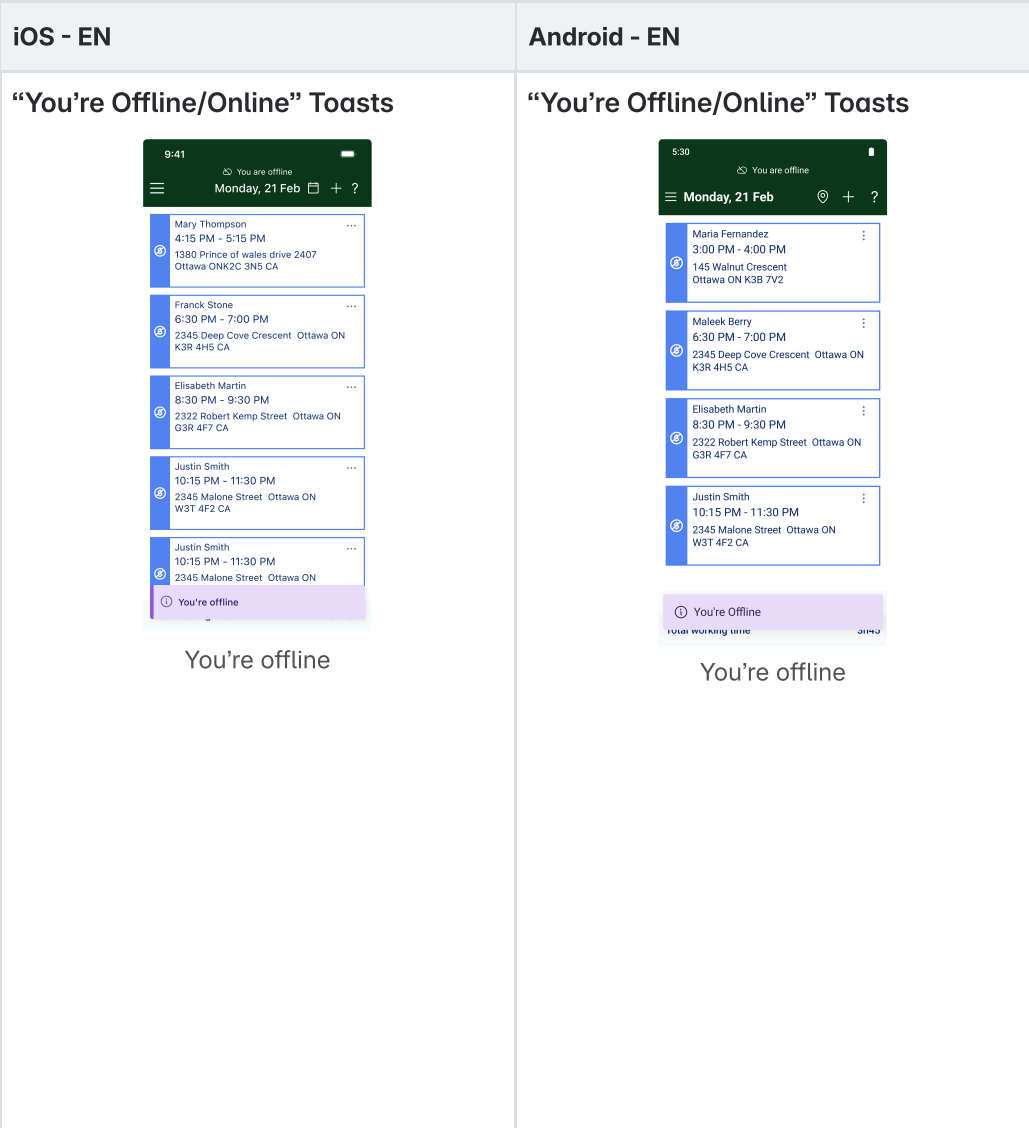
When there's no  
downloaded Data

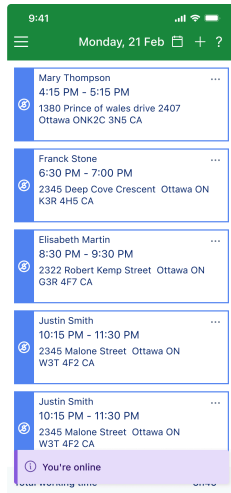


When the last  
download was over  
1 day ago

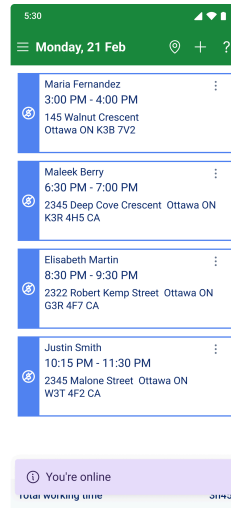


New Indicators



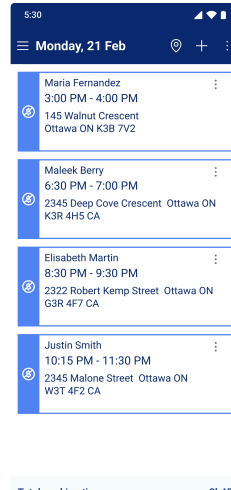
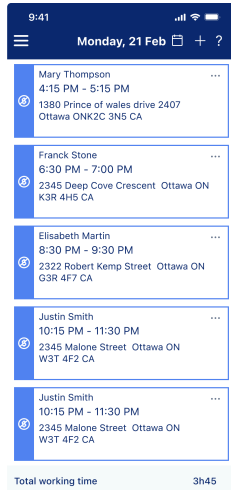


You're online

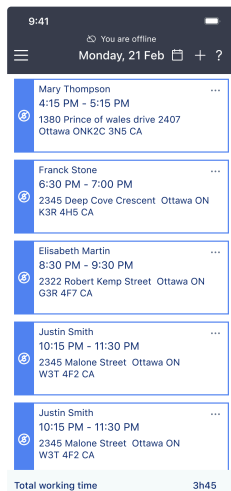


You're online

## “You're Online” Banner



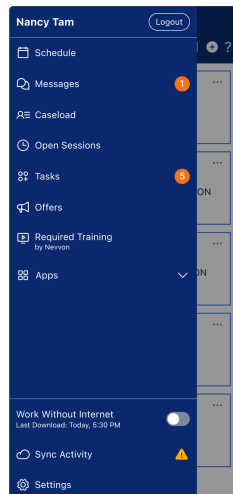
## “You're Offline” Banner



## Upload/Download Failure indicators

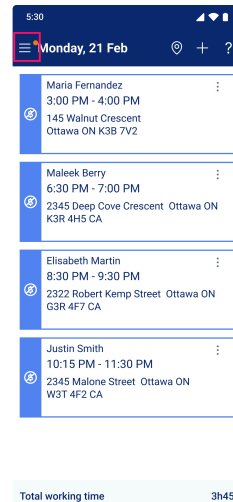


When there's a Upload/Download Failure. A Badge is displayed on the Hamburger icon

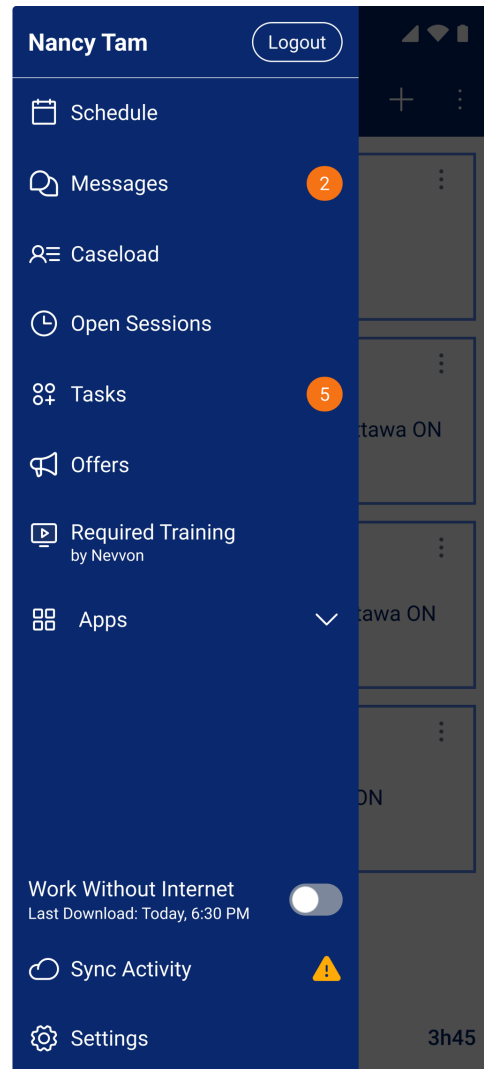


When there's a Upload/Download Failure. A Warning Icon is displayed on the Hamburger menu on the "Sync Activity" Section

## Upload/Download Failure indicators



When there's a Upload/Download Failure. A Badge is displayed on the Hamburger icon



When there's a Upload/Download Failure.  
A Warning Icon is displayed on the  
Hamburger menu on the "Sync Activity"  
Section